




TW Round Table
 24th of January 2007
 Brussels

 **Transwide**
 a Wolters Kluwer business



twReport - in a glance

- Addressing business concerns regarding *data supported* insight on transport execution performance
- Value driven features: Efficiency, measurement based improvements
- Solution features: intuitive, flexible, sharing, information push.
- KPIs - most commonly used KPIs
- How will it look like - screen shots.

Business concerns addressed

- Generating reports and graphics is time consuming and needs skills... → ■ Easily generate KPI reports and their graphical display
- Performance analysis are “as good as the depth and completeness of data used” ... → ■ Get a comprehensive view of the performance of the transport execution based on a complete range of data
- Transparency on the performance of plants/WH/LPs and underlining needs for improvement ... → ■ Measure individual performance (plans/WH/LP) - Enable the process of setting KPIs and driving improvements
- Repetitive work from different users looking for same KPI reports → ■ Enable information sharing (reports and graphs)



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Solution features

- Generate standard reports on most commonly used KPI
- Flexibility to change value of parameters = customized reports
- Generate graphics
- Enable comparison with target KPIs or benchmarking
- Drill down the aggregated data
- Share KPI report templates
- Reports dissemination - pushing reports to user's mailbox
- Preferred reports & Automatic refreshment.



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List of KPIs

Planning

- CO volumes / accepted/rejected/cancelled - by carrier, site
- Delivery confirmation rate/ created CO vs. COs with confirmed delivery
- Volume distribution/nr of loads per carrier & per destination
- Reaction time to accept CO
- Rate of slot booking/ CO created vs. CO with booked slot
- Slot notification lead time / latest CO update vs. planned PU
- Number of slots cancelled
- Slot cancellation lead time / slot cancellation vs. planned PU



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List of KPIs

Execution/Efficiency

- Delivery time/planned vs. actual delivery time
- Delivery incidents/ECTA codes per type of delivery & per carrier
- Time on site / arrived @ PU vs. left PU/ same for delivery
- Loading time @ PU / start loading vs. departure
- On time arrival @PU (@Delivery) / planned PU vs. actual arrival
- Waiting times: planned PU vs. arrival / planned PU vs. departure
- On time (un) loading @ (un) loading point



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[WELCOME](#)[PROFILE](#)[TWCALL-OFF](#)[TWSLOT](#)[TWD00 C](#)[TWDATA](#)[LOGOUT](#)[EXTRACT DATA](#)[TWREPORT](#)[SHARE REPORTS](#)

twData

> Welcome

twData is a communication tool to allow users to generate graphs or summary tables via web, based on Transwide information.

---> **Extract Data to build automated reports:**

[EXTRACT DATA](#)

---> **Generate Standard KPI Reports and Graphics:**

[TWREPORT](#)

---> **Share your reports to be viewed by other users in your company:**

[SHARE REPORTS](#)

To log out from Lhoist e-logistics application [click here](#) (or use the logout button at the top right).

Please [contact Transwide](#) if you have questions, comments, or would like to be guided for your first use of the system. Transwide's customer service is available from 8:30am till 6:30pm CET, Mon-Fri by email at support@transwide.com or by phone on +32 2 722 99 33.

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twReport

> Welcome

- KPI- REPORT TEMPLATES
- MY REPORTS
- AUTOMATIC REPORTS
- [Back to top](#) | support@tr

twReport

-Templates-



- Max Report** / [Report ref 7989545623](#) /Modified: 20/07/2005
- COC Report** / [Report ref 7989545623](#) /Modified: 30/08/2006
- ttr Report** / [Report ref 7989545623](#) /Modified: 15/09/2006
- Max Report** / [Report ref 7989545623](#) /Modified: 20/07/2005
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- Max Report** / [Report ref 7989545623](#) /Modified: 20/07/2005
- COC Report** / [Report ref 7989545623](#) /Modified: 30/08/2006

twReport

> Welcome

1. Available Templates:

2. Select Values for Templates Parameters

Average Waiting Times:	Carrier Selection :	Carrier 1 / Carrier 2
	Location Site Selection :	Location 1 / Location 2 / Location 3 / Location 4 / Location 5 / Location 6 / Location 7 / Location 8 / Location 9 / Location 10
	Time Scale Selection:	Quarter
	Period Selection:	Last 3 Months

GENERATE REPORT

H:\BR\twReport\Select Carrier-location.htm - Microsoft Internet Explo...

File Edit View Favorites H:\BR\twReport\Select Carrier-location.htm - Microsoft Internet Explo

Back Forward Stop Home Search Favorites Refresh Mail Links

Address H:\BR\twReport\Select Carrier-location.htm Go Links

SELECT DELIVERY LOCATION:

ALL DELIVERY LOCATIONS	
Alpha site	Bath Site
Brussels Site	Beta site
London Site	Brussels 2 Site
Paris Site	London 2 Site
Paris 2 Site	
Paris 3 Site	
Web Site	

SUBMIT CANCEL

Done Local intranet



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Display Report

> Welcome

Report for: Average Waiting

	Location A	Location B	Location C	Location D	Location E	Location F	Location G	Location H	Location I	Average
Carrier 1	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	+2 hours	-1 hour
Carrier 2	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	+2 hours	-1 hour
Carrier 3	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	+2 hours	-1 hour
Carrier 4	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	+2 hours	-1 hour
Carrier 5	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	+2 hours	-1 hour
Carrier 6	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	+2 hours	-1 hour
Carrier 7	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	+2 hours	-1 hour

BACK

SAVE REPORT

MANAGE REPORT

EXTRACT REPORT

GENERATE GRAPHIC



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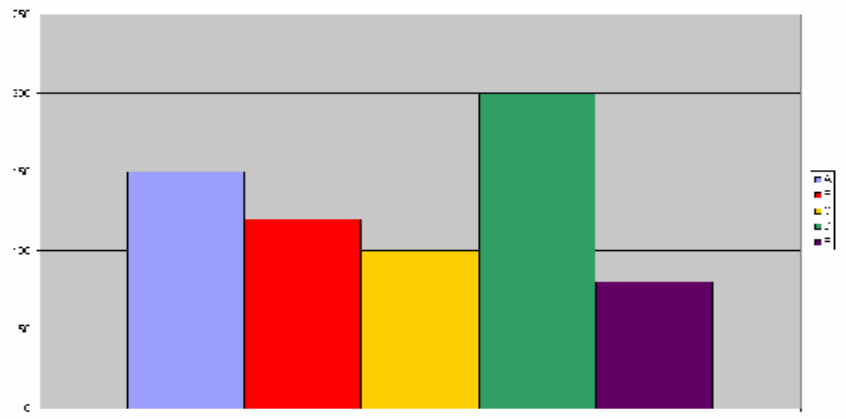


Display Report

> Welcome

Report for: Average Waiting Times

	Location A	Location B	Location C	Location D	Location E	Location F	Location G	Location H	Location I	Average
Carrier 1	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	+2 hours	-1 hour
Carrier 2	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	+2 hours	-1 hour
Carrier 3	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	+2 hours	-1 hour
Carrier 4	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	+2 hours	-1 hour
Carrier 5	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	+2 hours	-1 hour
Carrier 6	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	+2 hours	-1 hour
Carrier 7	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	+2 hours	-1 hour



Display Report

> Welcome

Report for: Average Waiting Times

	Location A	Location B	Location C	Location D	Location E	Location F	Location G	Location H	Location I	Average
Carrier 1	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	+2 hours	-1 hour
Carrier 2	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	+2 hours	-1 hour
Carrier 3	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	+2 hours	-1 hour
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Carrier 6	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	+2 hours	-1 hour
Carrier 7	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	+2 hours	-1 hour

Add Targets to Reports:

- Trend
- Target Year X
- Global Average
- Benchmark X

Calculate KPI:

- In Percentage
- Absolute Value
- Standard Deviation
- Variance

SUBMIT

Display Report

> Welcome

Report for: Average Waiting

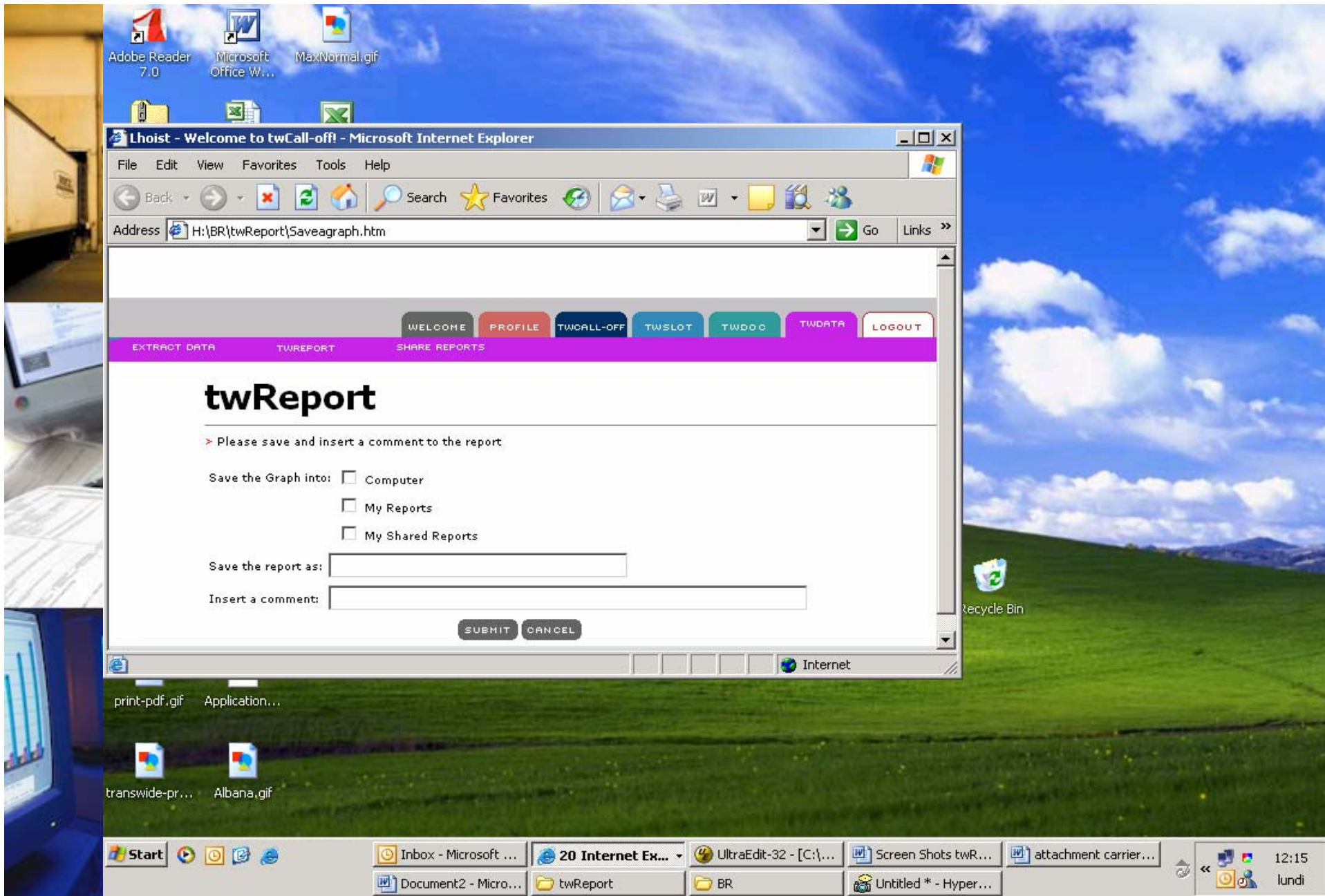
	Location A	Location B	Location C	Location D	Location E	Location F	Location F	Average	Trend	Target Year X
Carrier 1	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	Up	-1 hour
Carrier 2	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	Up	-1 hour
Carrier 3	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	Down	-1 hour
Carrier 4	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	Unchanged	-1 hour
Carrier 5	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	Up	-1 hour
Carrier 6	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	Up	-1 hour
Carrier 7	-2 hours	+2 hours	+4 hours	0 hours	-10 hours	+ 5 hours	-7 hours	-1 hour	Down	-1 hour

BACK

SAVE AS

GENERATE GRAPHIC





twReport

> Welcome,

My reports:

My reports:

-TwSlot -->

Carrier Performance	last modified Date 11/02/2006	REFRESH AUTOMATICALLY	DELETE REPORT
<i>The Parameters and Values</i>			
Number of slots	last modified Date 11/02/2006	REFRESH AUTOMATICALLY	DELETE REPORT
<i>The Parameters and Values</i>			
Receiver Performance	last modified Date 11/02/2006	REFRESH AUTOMATICALLY	DELETE REPORT
<i>The Parameters and Values</i>			

-TwCall-off -->

Carrier Performance	last modified Date 11/02/2006	REFRESH AUTOMATICALLY	DELETE REPORT
<i>The Parameters and Values</i>			
Number of call-offs	last modified Date 11/02/2006	REFRESH AUTOMATICALLY	DELETE REPORT
<i>The Parameters and Values</i>			
Receiver Performance	last modified Date 11/02/2006	REFRESH AUTOMATICALLY	DELETE REPORT
<i>The Parameters and Values</i>			

-TwDoc -->

Carrier Performance	last modified Date 11/02/2006	REFRESH AUTOMATICALLY	DELETE REPORT
<i>The Parameters and Values</i>			
Number of Docs	last modified Date 11/02/2006	REFRESH AUTOMATICALLY	DELETE REPORT

Automatically refreshed Reports:

-twCall-off -->

Carrier Performance	last modified Date 11/02/2006	DELETE REPORT
<i>The Parameters and Values</i>		
Waiting Times	last modified Date 11/02/2006	DELETE REPORT
<i>The Parameters and Values</i>		

Select Parameters for automatic refreshment of reports

> Welcome,

Report: [Max Report](#)

Select frequency of refreshment:

from: Day Month Year Hour -- till: Day Month Year Hour --

Select frequency of having report e-mailed in your mail box:

Send a report as:

Attachment

hyper link



Shared Reports and Graphics

> Welcome

tr>

Normal Graphs:

-TwCall-off -->

[View](#) [Delete](#) Carrier Performance last modified Date 11/02/2006 by: Max Caritat
Pie Chart, loading time

-TwSlot -->

[View](#) [Delete](#) Carrier Performance last modified Date 11/02/2006 by: Max Caritat
Pie Chart, loading time

-TwDoc -->

[View](#) [Delete](#) Carrier Performance last modified Date 11/02/2006 by: Mr Trans
Pie Chart, loading time

[View](#) [Delete](#) Receiver Performance last modified Date 11/02/2006 by: Oscar Wide
Graph Comment: Pie Chart, loading time

-Cross -->

[View](#) [Delete](#) Carrier Performance last modified Date 11/02/2006 by: Trans Wide
Pie Chart, loading time

[View](#) [Delete](#) Waiting Times last modified Date 11/02/2006 by: Max Caritat
Graph Comment: Pie Chart, loading time



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